

Utility Billing Relief

Eligibility Requirements

Income Guidelines:

Size of Household	1	2	3	4	5	6	7	8
Gross Income for 30 Days prior to Application Date	\$2,510	\$3,407	\$4,303	\$5,200	\$6,097	\$6,993	\$7,890	\$8,427

Dwelling Guidelines:

- The program is only available to homeowners of single-family homes, two-flats, or three-flats.
- The customer of record must reside in the household.

Documents Needed to Apply:

- Proof of current 30-day gross income from all household members.
 - For proof of Social Security or Supplemental Security income benefits visit <https://www.ssa.gov/myaccount/> to login or create an account for an instant letter.
- Copy of most recent City of Chicago Utility Bill.
 - If you don't have access to your most recent bills, you can:
 - Sign up on the [Online Utility Billing Portal](#).
 - Call the City of Chicago at (312) 744-4426 to request a copy of your bill.
- Proof of Social Security Numbers of all household members (copy of Social Security cards, print-out from the Social Security Administration or any other form of government-issued identification that shows both name and Social Security number.)
 - Visit <https://www.ssa.gov/> to create a My Social Security account for easy access to your Social Security Administration documents.
 - For those without a Social Security Number, alternate acceptable forms of identification [HERE](#).