



WATER ASSISTANCE

This program provides water debt relief in partnership with the City of Chicago's Utility Billing Relief program (UBR) for qualifying Chicago residents.



WHAT IS IT?

UBR makes your **WATER, SEWER, and WATER-SEWER TAX BILLS** more affordable.



HOW DOES IT HELP? YOU RECEIVE

50% RATE REDUCTION for your water, sewer, and water-sewer tax bills

NO SHUT OFF, PENALTIES OR DEBT COLLECTION on City of Chicago utility billing debt

DEBT FORGIVENESS after successfully completing one full year in the program



DO I QUALIFY?

To qualify your primary residence must be a **SINGLE-FAMILY HOME** or **TWO-FLAT** connected to your City of Chicago utility bill. You must also meet the income guidelines.

INCOME GUIDELINES								
Household Size	1	2	3	4	5	6	7	8
30-Day Gross Income	\$2,147	\$2,903	\$3,660	\$4,417	\$5,173	\$5,930	\$6,590	\$6,737



WHAT DO I NEED TO DO? APPLY TODAY!

You can apply from the safety of your home at **chicago.gov/UBR**. Start your application to see if your property qualifies. If you have questions, please contact the City's Utility Billing & Customer Service Center at **(312) 744-4426**.

